



HVAC Technician

Lakes Heating & Air Conditioning, Inc. – Akron, OH

Job description

JOB SUMMARY:

The purpose of HVAC Service Technician is to provide world class customer service in all aspects of client interaction. The HVAC Service Technician provides peace of mind to the client through diagnostic, preventative and routine maintenance, and repair service on systems and equipment related to the HVAC Trade, as well as education on home comfort options.

WHY CHOOSE US?

We are a 2nd generation family-owned company, in business for 50 years, that values providing great service to our customers, while honoring a healthy work-life balance for all of our associates. We offer great pay and a full benefits package! Come be a part of, and contribute to, a great culture where we get to help the community by using our HVAC skills, and have fun at the same time!

MINIMUM QUALIFICATIONS:

- Positive attitude
- Mechanical Aptitude
- Clean, professional appearance
- Current driver's license and maintain insurability
- Strong oral and reading skills
- Capability to work in Northeast Ohio environmental conditions
- Strong commitment to world class customer service
- Strong multi-tasking skills; phone, computer, and people skills
- Build and encourage a positive work culture and be a willing and engaged team player
- High school diploma or GED
- Ability to lift up to 50 pounds and climb in and out of box trucks
- Ability to be flexible and effectively handle change
- Ability to utilize technology for invoicing and internal/external communication
- Ability to obtain necessary certifications for HVAC

KEY AREAS OF RESPONSIBILITY:

- Provide excellent customer service by expertly servicing the client's residential heating and cooling equipment



- Conduct point-of-work sales of add-on accessories or repairs and sales of maintenance club memberships
- Provide home comfort options to our clients
- Meet or exceed productivity standards set by the company
- Provide friendly, accurate information to our clients
- Present invoice and collect payment as required by the company
- Routinely turn in all paperwork and payments in an accurate and timely manner, including recording the equipment information in the system
- Always be safety conscious both on the job and while driving

All other duties as assigned

Job Type: Full-time

Pay: \$20.00 - \$30.00 per hour

Benefits:

- 401(k) matching
- Dental insurance
- Health insurance
- Paid time off
- Professional development assistance
- Retirement plan
- Tuition reimbursement
- Vision insurance

Schedule:

- 10 hour shift
- 8 hour shift
- Monday to Friday
- Overtime

Work Location: In person